

KENTUCKY EMPLOYEES' HEALTH PLAN 501 HIGH STREET, 2ND FLOOR FRANKFORT, KENTUCKY 40601 WWW.KEHP.KY.GOV

KEHP Memo 18-13

To: KEHP ICs and HRGs

FROM: Department of Employee Insurance

RE: Member Services Branch Manager

DATE: September 14, 2018

We are excited to announce that Sherry Davis is now the Acting Member Services Branch (MSB) Manager effective September 1, 2018.

Sherry began working in the Department of Employee Insurance 12 ½ years ago and has been in the Member Services Branch for 11 years. She has a complete understanding of the Kentucky Employees' Health Plan, including enrollment, eligibility, customer service, policies, procedures and staffing of the branch.

You may contact the Member Services Branch team at 888-581-8834, option 1 or for anything requiring managerial assistance, you may contact Sherry at sherry.davis@ky.gov.

As a reminder, Sheila Sexton is the branch manager over the Enrollment Information Branch and you may contact the Enrollment team at 888-581-8834, option 2 or by email at eib@ky.gov.